



May 13, 2004

Mr. Stephen E. Govel
Service Works Inc.
65 Megill Road
Farmingdale, NJ 07727

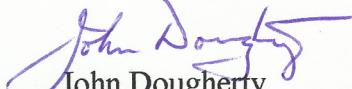
Dear Mr. Govel:

On May 12, 2004, VCT/Qualteq Division was audited by VISA USA for compliance with "VISA International Security Validation Requirements". Thanks to the great job by the SWI technicians, the recent installation of CCTV control equipment, 20 interior cameras, 5 exterior cameras, access control additions, door prop alarms and many miscellaneous items the audit was successful and VCT/Qualteq has received VISA certification.

Your staff, in the field and in office support, were professional, courteous and responsive to our needs. The installation was smooth, timely and seamless, without disruption to our production process and security coverage.

Please pass on my thanks to the "SWI Team" because they truly worked as a team to help VCT/Qualteq meet the security enhancement requirements for our facility.

Sincerely;


John Dougherty
Security Manager

VCT QUALTEQ

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